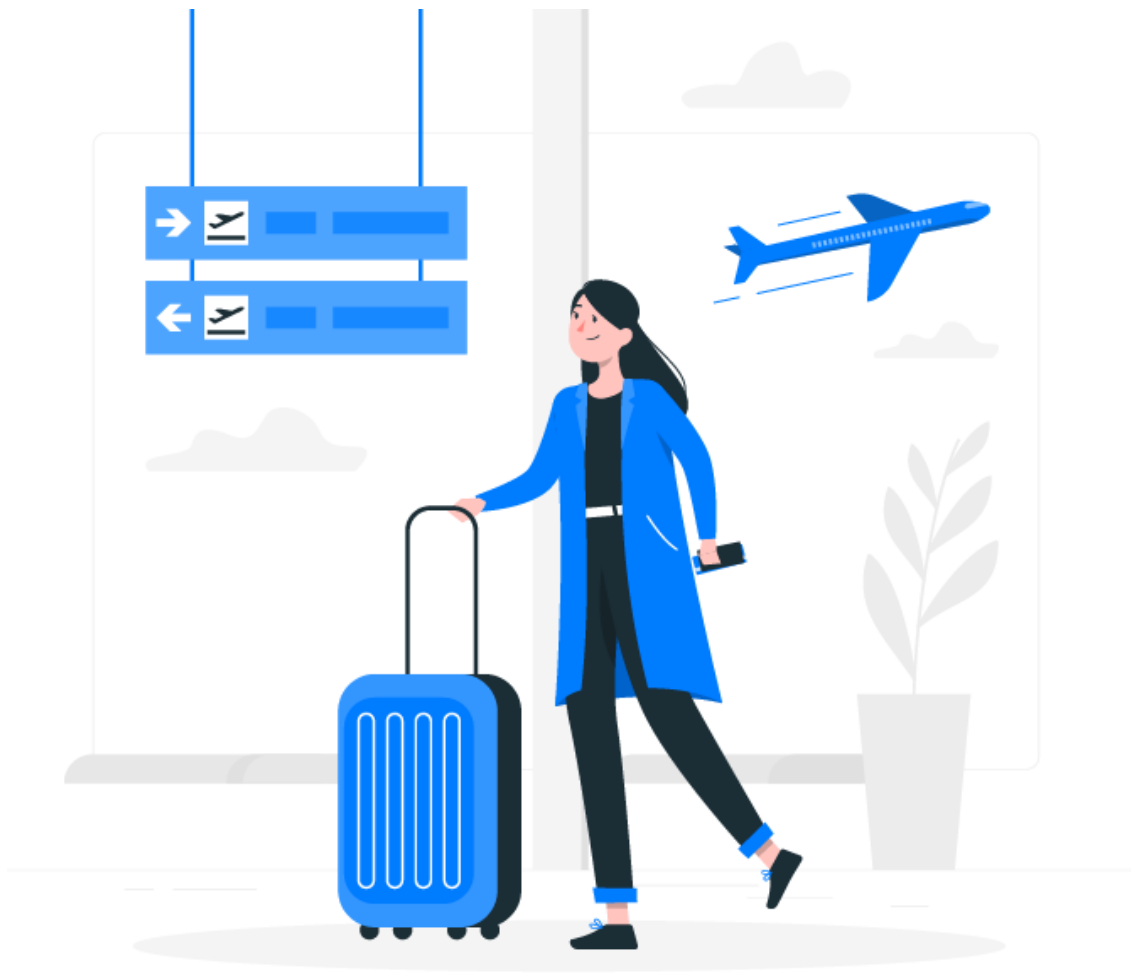


Company Profile of
Travel Sheba Limited



+8801906-297808



www.travelsheba.com



Mukto Bangla Shopping Complex,
4th Floor (13-17), Mirpur 1, Dhaka 1216



Travel Sheba Limited

INTRODUCTION

Travel Sheba Dot Com provides personalized world-class travel and tour experience to its clientele. Flight arrangements to on-ground arrangements, Travel Sheba Dot Com are capable of catering to each and every needs and request from its clientele.

Since 2021 Travel Sheba Dot Com has been providing an unrivalled full spectrum of business and leisure travel services that our satisfied customers will certainly attest to. We pride ourselves in offering world class service in the regions we operate. Our well experienced consultants offer clients with most economical, practical and convenient travel solutions.

Travel Sheba Dot Com was incorporated on 17th January 2021 and has received numerous awards and recognitions since date. We have established a reputation in the industry for having strong and long lasting relationships with both our suppliers and clients.

COMPANY Mission

Our mission towards strengthening our business policy and managing customers is as strong as it was in the very beginning. We believe that “Customer is always right”- keeping this in mind we are dedicated towards developing a different entity in reliable travel related services whether it is about visa or ticketing, any tour packaging or booking hotels online.

Company Vision:

Travel Sheba Limited provides personalized world-class travel and tour experience to its clientele. Flight arrangements to on-ground arrangements, Travel Sheba Limited are capable of catering to each and every needs and request from its clientele.

To be leaders of multi-national travel management in the region and our clients' best partner, always providing the best possible product, with the highest quality of services, and demonstrating faithfully our commitment towards social and environmental responsibility.



Our Values:

We are committed as:

- We offer a user-friendly system to make it stress-free to browse and request cost-effective services and products.
- Providing remarkable customer service is what we believe will make us unique.
- We are sure that continuous development and quality assurance are essential to meet the market's changing requirements to keep our customers loyal and satisfied.

MANAGEMENT EXPERIENCE

Our qualified Management team has over two decades of experience. Each member of the senior management will dedicate as much time as necessary to ensure that our clients are satisfied and a successful continuation of business is maintained. The backbone of our award winning service has been our multilingual, knowledgeable, well-travelled team of consultants. All of whom are well oriented in customer satisfaction and are trained and qualified in the fields that they excel in. All staff has spent several years working within a business travel or airline reservation/ticketing environment. On-going training and orientation is a key objective to ensuring the excellent level of service is maintained year in year out.

CLIENT REPORTING SYSTEM

Various reporting requirements from clients have enabled us to provide timely and accurate reports as required. In addition we work closely with Amadeus and Galileo to ensure that all client feedback is retrieved and provided back to the service provider to ensure that future reporting includes the changes and comments in the feedback.

Why Travel Sheba Limited Travel?

Because it's your travel facilitator, we make it easier for our customers to travel by offering everything they need for a trip in one place.

- **Unique Selling Point:** The first B2C Website in Egypt makes us different provides real-time booking, secure payment facilities, and travel documentation.
 - **Technology:** Our smart travel technology cloud system will make the website easy to use and accessible.
 - **Diversity of Services:** The variety of services and products that we offer is one of our strengths.
 - **Quality VS Price:** Lowest rates in the market with high quality as we maintain an edge over our competitors by ensuring our clients' best prices and services. Value is what we aim at; Quality is work aim.
- 

MARKETING & COMMUNICATION

At Travel Sheba Limited we believe that keeping our clients informed, is critical to sales growth. Most travel is planned but spontaneous travel is often triggered by good communication. We are a strong user of electronic communication for its speed and simplicity.

Our extensive database allows us to talk to thousands of travelers on regular basis through e-shots, special offers and various other means of digital media. We have dedicated personnel just for this function. We have regular advertising in local newspapers, trade magazines both locally and internationally. We also advertise on roadside billboards.

We have a dedicated team of staff who take care of the bidding for Tenders for various companies. Having successfully qualified for a lot of these tenders, we have grown our customer base to a considerable size in the past years.

Lastly our Customer feedback forms have proven to be a key source of sustaining our clients and growing our strengths in terms of service within this very competitive environment. Being in the service industry it is natural to have disappointments on certain services rendered by Agents, we make it of prime importance to get client feedback and immediately work on resolving the matter and try to better ourselves for the future. We encourage our clients to give us candid feedback.

Our Services:

We provide travel experience through our full-service travel agency with our unique platform based global travel community:

- **Flight Booking:** Real-time assistance for all information regarding flight booking, such as flight schedules via Amadeus, low-cost flights via Travel Fusion, and flight status information.
- **Hotel Reservation:** Our easy to use the integrated system will simplify your booking process through carefully selected filters and will allow you to quickly find what you're looking for through our full range of filtering options.
- **Flights + Hotels:** By offering our customers a fluid experience dynamic package of a flight and a hotel put together, we give them the advantage of great discounts since packages have special rates for both hotels and flights.
- **Transport:** We offer different airport transfers from your location, such as private car or Hiace.
- **Car Rental:** Actual online car rental reservations for leisure and corporate clients with the best rates.
- **Trains:** Online train ticket reservation, including train schedules and ticket fees.
- **Activities:** We have an enormous variety of activities to choose from, such as half-day, full-day, over-day, overnight, and multi-day tours.
- **Customized Tours:** You can create your programmed tour or choose one from our itinerary tour packages.
- **Vacation Packages:** Save money and select one of the vacation deals that suits you best from family, honeymooners, adventure & wildlife, cultural vacations, and more.
- **Travel Insurance:** A variety of competitively priced travel insurance packages are available for purchase.

- **Travel Guides:** We believe that a tour guide is one of the most important aspects of a tour. For those who do not merely wish to relax in a city, the guide will be the window to ancient history and current events.
- **Travel Documentation:** All your travel documents will quickly and securely generate.

Corporate Travel:

We act as travel consultants to plan with our corporate clients money-saving well-organized travel program that will reduce costs and increase efficiency:

- Tailor travel itineraries, accessing corporate and conferencing facilities, to take advantage of group and corporate rates.
- Discuss the travel budget.
- Set the employees' travel class.
- Book flights with corporate rates.
- Make hotel reservations.
- Transportation.
- Business class meeting management.

Our Partners:

To provide a convenient travel experience, we selected the most exquisite 20 airline companies and many hotel chains to allow you the opportunity to choose what suits you best with the most competitive rates in the market.

Airlines:

Here are our authorized airlines: US-Bangla Airlines, Biman Bangladesh Airlines, Novo Air, Air Astra, Emirates, Turkish Airlines, Thai Airlines, Qatar Airways, Malaysia Airlines, Spicejet, Jazeera, Air Aisa, Singapore Airlines, Himalaya Airlines, Ethiad Airlines, Vistara Airlines, Flydubai, Salam Air, Air Arabia, Indigo.

What is unique about Travel Sheba Limited?

- Our number one particular fact is that we are providing B2B & B2C services.
- Our quick and easy to use smart cloud system will attract customers to browse through it.
- Our informative website provides users with all the possible travel information they need, in addition to the services we offer.
- The high quality of the services/products we produce compared to the rates is attractive enough to make us the leading online travel services provider.



Corporate Profile:

Name	Travel Sheba Limited
Type of Organization	Private Company
Date of Establishment	Established as Travel Sheba Limited – 17th January 2021 Registered as Travel Sheba Limited, 2021
Address	Mukto Bangla Shopping Complex, 4 th Floor, Space No (13-17), Mirpur-1, Dhaka 1216, Bangladesh.
Telephone	+880-1906-297 808
Email	b2b.travelsheba@gmail.com
Website	www.travelsheba.com
Registration No:	
Trade License No:	034482
Bank Information	<p>Brac Bank Ltd Travel Sheba Limited Current A/c: 1538204710290001 SWIFT Code: BRAKBDDH Branch Mirpur_1</p> <p>City Bank Ltd Travel Sheba Limited A\C 1402952589001 SWIFT Code: CIBLBDDH Routing No: 225262986 Branch: Mirpur-1</p> <p>Dutch Bangla Bank Ltd Travel Sheba Limited Current A/C: 115.110.0028134 SWIFT Code: DBBLBDDH Branch Mirpur_1</p> <p>Eastern Bank Ltd (EBL) Travel Sheba Limited C/A: 1181070259997 SWIFT Code: EBLBDDH021 Branch: Mirpur-1</p> <p>Islami Bank Bangladesh Ltd Travel Sheba Limited C/A : 20507640100000913 SWIFT Code: IBBLBDDH210 Mirpur 1 Mazar Road Branch</p>

Mercantile Bank Ltd
Amanot Travel International
A/C: 114411132442088
SWIFT Code: MBLBDDH015
Routing No: 140262908
Darus Salam Road Branch
Mirpur-1

Premier Bank Ltd
Travel Sheba Limited
A/C: 00 111 000 00 353
SWIFT Code: PRMRBDDH
Routing No: 235263070
Branch: Mirpur-1

Prime Bank Ltd
Travel Sheba Limited
A/C: 2152118020900
SWIFT Code: PRBLBDDH
Routing No: 170263106
Mirpur 1 Branch



Our Authorized Airlines:

To provide a convenient travel experience, we selected the most exquisite 20 airline companies and many hotel chains to allow you the opportunity to choose what suits you best with the most competitive rates in the market.



Authorized Association:

Travel Sheba Limited is proud to be associated with successful industry players worldwide. Our business affiliates give us a competitive edge and a strategic position in every facet of travel industry to provide our customers with a one stop travel solution.



Current Resource Team:

No	Name	Designation
1	Md. Monirul Islam	CEO & Proprietor
2	Md Hisham	General Manager
3	Md Zabbarul Islam	Accountant
4	Md Dilowar Hossen	Manager (Reservation)
5	Abdur Rahman Rony	Manager (Sales)
6	Umme Hani Bini	Manager (Visa)
7	Muna Bhuiyan	Marketing Executive
9	Ismail Hossain	Marketing Executive
10	Nawrin Muttaki Joya	Marketing Executive
11	Afsana Sumi	Marketing Executive
12	Sumaiya Yeasmin Chowh	Marketing Executive
13	Akash islam	Marketing Executive
14	Runa Rafsana	Visa Representative
15	Md. Somsher Rana	Tourism Consultance

Our sister's concern:

For giving best support to the customer our mother group “**Monir Group of Companies**” established many company. From giving IT solution support to student consultancy, we focus to support our customer for satisfaction. That’s why our main tagline is “Symbol of satisfaction”.

Logo	Our Support
	<p>IT Sheba 24 Dot Com: We give any kind of digital solution for any company or client. Our main service is website & software design and development, digital marketing, graphics design, social media marketing, video editing & etc.</p>
	<p>Ekota Mart: Ekota Mart.com is determined to bring a large number of products to the doorstep of the e-commerce service of the buyers from home and abroad considering the growing demand of the buyers. From this site, customers can buy various products including household goods, electrical and electronics, boutiques.</p>
	<p>Faijan Rent A Car: A car rental, hire car or car hire agency is a company that rents automobiles for short periods of time to the public, generally ranging from a few hours to a few weeks.</p>
	<p>New Vision Consultancy: New Vision Consultancy is the most trusted and one of the best student education consultancy firms in Bangladesh .Students will get the latest news regularly about education, scholarships, admission, and visa procedure.</p>
	<p>Amanot Travel International: We are committed to providing our clients with exceptional service a complete end to end booking solution covering all aspects of your travel needs tailored in house at an affordable prize with pro-active customer service.</p>
	<p>Capital News: Visit CapitalNews24 and access true and objective information about National, International, Sports, Entertainment, Business, Analysis and Opinions.</p>
	<p>Monir Agro Industry: Monir Agro Industry is one of the leading agriculture companies dealing in various agriculture products including Sesame Seed, Sesame Oil, Peanut Kernel, Yellow Corn, Fresh Potatoes, Seed Potatoes, and other agricultural products as well. We are producers, processors, and exporters in Bangladesh.</p>

CONCLUSION

Our Customer feedback forms have proven to be a key source of sustaining our clients and growing our strengths in terms of service within this very competitive environment. Being in the service industry it is natural to have disappointments on certain services rendered by Agents, we make it of prime importance to get client feedback and immediately work on resolving the matter and try to better ourselves for the future. We encourage our clients to give us candid feedback.

THANK YOU

